CIL Securities Ltd
REGD. OFF: 214, RAGHAVA RATNA TOWERS, CHIRAG ALI LANE, ABIDS, HYDERABAD – 500 001
PHONE NO. OFF:040-23203155; 69011111;E-mail : advisors@cilsecurities.com; dp@cilsecurities.com
URL:www.cilsecurities.com
CIN No – L67120TG1989PLC010188
SEBI Reg No. INZ000169535; IN-DP-519-2020; DP ID : 13500

INVESTOR COMPLAINTS DATA

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved*	Pending at the end of the month**		Average Resolution time ^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3.	Depositories	Nil	Nil	Nil	Nil	Nil	Nil	Nil
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
5.	**Grand Total**	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Trend of monthly disposal of complaints

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved**
1	2	3	4	5	6
1.	June-2021	Nil	Nil	Nil	Nil
2.	July-2021	Nil	Nil	Nil	Nil
3.	August-2021	Nil	Nil	Nil	Nil
4.	September-2021	Nil	Nil	Nil	Nil
5.	October-2021	Nil	Nil	Nil	Nil
6.	November-2021	Nil	Nil	Nil	Nil
7.	December-2021	Nil	Nil	Nil	Nil
8.	January-2022	Nil	Nil	Nil	Nil
9.	February-2022	Nil	Nil	Nil	Nil
10.	March-2022	Nil	Nil	Nil	Nil
11.	April-2022	Nil	Nil	Nil	Nil
12.	May-2022	Nil	Nil	Nil	Nil
13.	June-2022	Nil	Nil	Nil	Nil
14.	July-2022	Nil	Nil	Nil	Nil
15.	August-2022	Nil	Nil	Nil	Nil
16.	September-2022	Nil	1	Nil	1
17.	October-2022	Nil	Nil	Nil	Nil
18.	November-2022	Nil	Nil	Nil	Nil
19.	December-2022	Nil	Nil	Nil	Nil
20.	January-2023	Nil	Nil	Nil	Nil
21.	February-2023	Nil	Nil	Nil	Nil
22.	March-2023	Nil	Nil	Nil	Nil
23.	April-2023	Nil	Nil	Nil	Nil
24.	May-2023	Nil	Nil	Nil	Nil
25.	June-2023	Nil	Nil	Nil	Nil

26.	July-2023	Nil	Nil	Nil	Nil
27.	August-2023	Nil	Nil	Nil	Nil
28.	September-2023	Nil	Nil	Nil	Nil
29.	October-2023	Nil	Nil	Nil	Nil
30.	November-2023	Nil	Nil	Nil	Nil
31.	December-2023	Nil	Nil	Nil	Nil
32.	January-2024	Nil	Nil	Nil	Nil
33.	February-2024	Nil	Nil	Nil	Nil
34.	March-2024	Nil	Nil	Nil	Nil
35.	April-2024	Nil	Nil	Nil	Nil
36.	May-2024	Nil	Nil	Nil	Nil
37.	June-2024	Nil	Nil	Nil	Nil
38.	July-2024	Nil	Nil	Nil	Nil
39.	August-2024	Nil	Nil	Nil	Nil
40.	September-2024	Nil	Nil	Nil	Nil
41.	October-2024	Nil	Nil	Nil	Nil
42.	November-2024	Nil	Nil	Nil	Nil
43.	December-2024	Nil	Nil	Nil	Nil
44.	January-2025	Nil	Nil	Nil	Nil
45.	February-2025	Nil	Nil	Nil	Nil
46.	March-2025	Nil	Nil	Nil	Nil
47.	April-2025	Nil	Nil	Nil	Nil
48.	May-2025	Nil	Nil	Nil	Nil
49.	June-2025	Nil	Nil	Nil	Nil
50.	July-2025	Nil	Nil	Nil	Nil
51.	August-2025	Nil	Nil	Nil	Nil
52.	September-2025	Nil	Nil	Nil	Nil
53.	October-2025	Nil	Nil	Nil	Nil
54.	November-2025	Nil	Nil	Nil	Nil
55.	December-2025	Nil	Nil	Nil	Nil
56.	January-2026	Nil	Nil	Nil	Nil
57.	February-2026	Nil	Nil	Nil	Nil
58.	March-2026	Nil	Nil	Nil	Nil
59.	April-2026	Nil	Nil	Nil	Nil
60.	May-2026	Nil	Nil	Nil	Nil
61.	June-2026	Nil	Nil	Nil	Nil
62.	July-2026	Nil	Nil	Nil	Nil
63.	August-2026	Nil	Nil	Nil	Nil
64.	September-2026	Nil	1	1	Nil
65.	October-2026	1	Nil	1	Nil

* Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Trends of Annual Disposal of Complaints

Sr. No.	Year	Carried forward from previous Month	Received during the Year	Resolved during the Year	Pending at the end of the Year
1	**2**	**3**	**4**	**5**	**6**
1.	2017-18	Nil	Nil	Nil	Nil
2.	2018-19	Nil	Nil	Nil	Nil
3.	2019-20	Nil	Nil	Nil	Nil
4.	2020-21	Nil	Nil	Nil	Nil
5.	2021-22	Nil	Nil	Nil	Nil
6.	2022-23	Nil	1	1	Nil
7.	2023-24	Nil	Nil	Nil	Nil
8.	2024-25	Nil	Nil	Nil	Nil
9.	2025-26	Nil	Nil	Nil	Nil
	Grand Total	Nil	1	1	Nil